

ADVANTAGE AIR®

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Remote Access

Remote access is available with both the eZone and the MyAir5 products, and utilises your Wifi equipped modem to operate. Your modem will require UDP and UPnP to be enabled as well as a strong wifi connection between the modem and your wall mounted touch screen panel.

Our recommended modem is the **TPLink AC1200 Archer D5**. Below is a list of other compatible modems that have been tested:

| Brand | Model | Important Notes |
|-------------------|----------------|-------------------------------------------------------------------------------------------------------------------|
| ASUS | DSL-AC68U | |
| Belkin AC1750 | F9J1108v2 | |
| Belkin N150 | F9J1001v1 | |
| Belkin N300 | F9J1002v1 | |
| Dlink N300 | DSL-2750B | |
| Dlink N750 | DSL-2870B | |
| iinet | BOBLite(GL411) | |
| iinet | VGDAC4 | |
| Netcomm N300 | NB604N | |
| NetComm N600 | NB16WV-02 | |
| Netcomm_ADSL2+/3G | 3G29WN2 | |
| Netgear N300 | DGN2200v3 | |
| Netgear N600 | DGND3700 | |
| TP-LINK AC1200 | Archer D5 | Ensure you use PPPoA for TPLink modems on Telstra Bigpond and Belong ISPs only. Contact Telstra for further info. |
| TP-LINK N150 | TD-W8950N | Ensure you use PPPoA for TPLink modems on Telstra Bigpond and Belong ISPs only. Contact Telstra for further info. |

Advantage Air endeavours to achieve compatibility with as many modems as possible, and whilst Remote Access works fine on most routers, there are some routers or applications that are not compatible. If your router is not listed above and you experience issues with the operation of Remote Access, please contact your IT specialist for help with your modem settings, or alternatively try one of the above mentioned modems.